

Your appointments are very important to us at Pageboy Hair, they are reserved especially for you! Although we understand emergencies can arise, we respectfully ask for at least 24 hours notice for cancellations. As we have grown, we have had increased issues with clients failing to honor this policy. As a result, we have made the following policy changes EFFECTIVE DECEMBER 1, 2017

Services that are booked for more than 1 hr (i.e. color appointments) will need a to have a credit card on file to reserve this appointment.

Cancellations under 24 hours, including no-shows (3pm on Saturdays for Tuesday appointments), will be charged \$50 for every hour (or service) scheduled and will need to put down a deposit for future appointments.

Clients with 2+ appointments that have been cancelled/rescheduled last minute or no call/no show will be asked to pay for their service(s) in advance.

We hope that our guests understand that our time – like yours – is valuable and with the increase of last minute reschedule/cancellations and no shows, we are unable to accommodate clients on the waiting list.

Thank you so much,
The Pageboy Hair Team